

INFORMED CONSENT FOR EAGLE EYE CARE

At Eagle Eye Care, we prioritise the privacy of our clients, and our team of experts is dedicated to fully understanding each patient's activities and medical needs. We aim to ensure patients receive the best possible treatment options and have all the information they need to make informed decisions. This informed consent provides you with necessary information regarding your rights and the appropriate contacts for any questions or concerns. We value the trust you place in us.

Please carefully review the following information and feel free to contact us via email (contact@eagleeyecare.co.uk) or our mobile number (08000150885) if you have any questions or concerns.

At every stage of consultation with Eagle Eye Care, it is necessary to sign consent forms. It is to ensure the protection of your rights and to prioritise your best interests as a patient.

It is crucial to carefully review all the information to ensure you are fully informed about every possible outcome, allowing you to make a well-informed decision regarding your vision correction method.

During the initial consultation, a thorough eye examination will be conducted. It can be completed within one hour or one hour and thirty minutes. We will discuss the professional treatment options for your eye care needs. All inquiries and issues will be addressed during this session. It is important to note that certain medical conditions, such as pregnancy, breastfeeding, and the use of certain medications, may prevent patients from being eligible for surgery. Please remember to inform the consultant about any medical conditions you may have during the initial consultation.

The Ophthalmic surgeon is here to address any inquiries you may have. The surgeon will also discuss the risks and complications associated with the procedure.

Before the surgery, we consistently strive to ensure the patient's satisfaction by providing thorough explanations and additional beneficial information. Here, we will concisely discuss the care, risks, and complications. The surgery will only be performed when there is a thorough understanding and positive response from the patient.

Eagle Eye Care is dedicated to maintaining the utmost level of patient safety. We will closely monitor your visits and eye care treatment after the operation.

If you have any concerns regarding our service, we kindly request that you bring them to the attention of your clinic manager. If your complaint is not under the clinic manager's jurisdiction, it will be forwarded to the appropriate department for investigation. You will then receive a response that addresses your concerns. If you ever find yourself dissatisfied with the response from our Clinical Manager or staff member, or if you prefer not to discuss your concerns with the Clinical Manager directly, you can request assistance from our Clinical Services. Please send your complaint in writing to (contact@eagleeyecare.co.uk) or you can contact us directly (08000150885). We appreciate your professionalism.

There can be unexpected circumstances that may hinder surgical procedures. These situations may be beyond the control of the parties involved. They may include war, terrorism, earthquakes, government acts, plagues, epidemics, or pandemics, among other possibilities. Whenever an event hinders or delays the party from fulfilling its

contractual obligations, it is essential for the party to promptly inform the other party, providing all the necessary details about the situation. Following such a situation, the party that has been impacted must resume the fulfillment of its responsibilities as outlined in this agreement.

Kindly note that the company cannot be held responsible for any costs, damages, expenses, or the refund of any part of the contract price during this unforeseen event.

During the consultation, important information will be collected. It encompasses your personal information. We utilise the personal data provided for research purposes, statistical analysis, and in conjunction with academic and scientific publications. Kindly note that your identity is kept confidential for these purposes.

It is important to note that while the treatment can effectively correct your vision and we have confirmed the stability of your prescription during the consultation, there is a chance of experiencing additional changes in your eyesight, such as short-sightedness, long-sightedness, or astigmatism in the future. The optometrist will give you further details during your initial consultation.

It's important to note that lens replacement surgery does not address other underlying causes of vision impairment, such as amblyopia (lazy eye), vitreous opacities (floaters), glaucoma, diabetes, age-related macular degeneration, or any other retinal or optic nerve conditions.

POTENTIAL RISKS

Every surgical procedure carries inherent risks. At Eagle Eye Care, we are dedicated to assisting our patients in achieving a fulfilling life through our top-notch eye care service. Thus, maintaining transparency is crucial to accomplish this objective.

We have highly skilled clinicians who are fully qualified to handle any rare complications that may arise. It is essential to mention that no records of any potential risks associated with Eagle Eye Care exist. Nevertheless, it is crucial to be aware of potential risks during surgery.

During Lens Replacement Surgery, whether there are additional eye problems, such as cataracts, the natural lens cannot be reinserted once it has been removed. However, a lens exchange procedure can be performed if deemed medically necessary. Here, the implanted IOL is replaced with a different lens.

- Infections after Lens Replacement Surgery are sporadic and occur only in exceptional cases. This infection is commonly referred to as endophthalmitis, which affects the inner part of the eye, and microbial keratitis, which affects the eye's outer layer. Notably, these infections are frequently observed in patients who wear contact lenses for an extended duration.
- Rare instances of permanent reduction in best correctable vision and cardiac or respiratory problems have been reported.
- Patients may also experience rare complications such as swelling around the eye, corneal abrasions, inflammation within the eye, bleeding inside

the eye, damage to the lens support capsule or membrane, opacification of the intraocular lens, displacement or dislocation of the lens implant, remnants of the natural lens causing inflammation, retinal complications including central swelling, retinal detachment, vitreous opacities or floaters, wound leaks, elevated intraocular pressure (IOP) leading to glaucoma, and droopy eyelids or double vision. These are potential complications that may occur. Please note that the incidence of these complications occurring after lens replacement surgery with Eagle Eye Care is very rare.